

Alzheimer's and Memory Care

- Memory Loss and Aging, Part 1
- Memory Loss and Aging, Part 2
- Getting a Diagnosis, Part 1
- Getting a Diagnosis, Part 2
- Learning to Communicate
- Daily Care Skills, Part 1
- Daily Care Skills, Part 2
- Helping Families Cope, Part 1
- Helping Families Cope, Part 2
- Environment IS Important, Part 1
- Environment IS Important, Part 2
- Activities for Special People, Part 1
- Activities for Special People, Part 2
- Special Consideration for Food and Fluids, Part 1
- Special Consideration for Food and Fluids, Part 2
- Managing Behavior Challenges, Part 1
- Managing Behavior Challenges, Part 2
- Managing Behavior Challenges, Part 3
- Managing Behavior Challenges, Part 4
- Managing Pain in People with Memory Loss
- Assessments and Care Planning, Part 1
- Assessments and Care Planning, Part 2
- Wandering

Caregiver Training

- Becoming a Caregiver
- Duties of a Caregiver
- Ethics and Personal Rights
- Communicating with Others*
- Understanding Client Rights
- Promoting Your Client's Independence
- Understanding Elder Abuse*
- Human Needs and Development
- Body Systems and the Aging Process
- Common Chronic Diseases*
- Common Communicable Diseases*
- Handling Difficult Situations and Behaviors *
- Emergency First Aid
- Infection Control
- Environmental Hazards and Safety
- Promoting and Maintaining Good Mobility*
- Nutrition and Hydration
- Elimination and Toileting
- Providing Personal Care
- Instrumental Activities of Daily Living
- Providing Skin Care
- Measuring Vital Signs*
- Observation, Reporting and Recording
- End of Life Care
- Avoiding Caregiver Stress
- Caregiver Conduct
- Sexual Harassment and Misconduct
- Cultural Differences

Activities & Enrichment

- Building Your Activities Program
- Programming Standards

Customer Service

- Customer Service: Courtesy
- Customer Service: Be There
- Customer Service: Listening
- Customer Service: Be Reliable
- Customer Service: Be Positive

First Aid

- Burns & Poisons
- Falls & Wounds
- Shock & Heart Attacks
- Strokes & Choking
- Other Sudden Emergencies

Food and Nutrition

- Providing Good Nutrition, P1
- Providing Good Nutrition, P2
- Promoting Successful Dining
- Food & Culture

You're on the Marketing Team

Medication Training

- Introduction to Medication Mgmt
- Providing Medication Assistance
- Understanding Medication Procedures
- Medication Dosage and Basic Math
- Medication Documentation and Safety

Understanding Resident Rights

Safety

- Fire Emergencies
- Hazardous Substances
- Weather Emergencies
- Gas, Power & other Emergencies
- Ergonomics & Workplace Safety
- Safe Lifting & Transferring
- Universal Precautions & Blood borne Pathogens
- HIV/AIDS, Part 1 and 2

Understanding Service Plans

Understanding Death & Dying

- Death & Dying, part 1
- Death & Dying, part 2

Understanding Elder Abuse

- Understanding Elder Abuse
- Forms of Abuse & Neglect
- Report Abuse